



SURGERY CONNECT

Data Analysis and Reports Portal Webinar - Questions & Answers

Q1. Is the information from the User State Timeline Report available in the API?

The User State Timeline Report gives you an overview only. If you want to drill down into the details you need to go through the Reports Console and drill down into the details on the screen.

Contact Information

For information, the main contact details which you may wish to note, for use after the 'Go Live' to your new Surgery Connect service are:

- **Training** requests should be emailed to training@x-on.co.uk
- For **technical assistance**, contact our Service Desk by ringing tel. 0333 332 6633 or by using the Support Portal option <https://support.x-onweb.com/>
- Online **Help Centre** (providing video tutorials) accessible from the drop down menu in the User Console or web address <https://training.x-on.co.uk/>

If you need to download any additional copies of user guides, quick reference information or phone prompt cards, these are available from the online Help Centre <https://training.x-on.co.uk/instruction-guides.html>