



# SURGERY CONNECT

## Assigning Short Dial Numbers and the Central Directory Webinar - Questions & Answers

Q1. Should we have access to the service delivery console? I only appear to have access to the User Console

Only supervisors will have access to the service delivery console, and the configuration console. Your practice manager can arrange this for you if you need supervisor rights.

### Contact Information

For information, the main contact details which you may wish to note, for use after the 'Go Live' to your new Surgery Connect service are:

- **Training** requests should be emailed to [training@x-on.co.uk](mailto:training@x-on.co.uk)
- For **technical assistance**, contact our Service Desk by ringing tel. 0333 332 6633 or by using the Support Portal option <https://support.x-onweb.com/>

If you need to download any additional copies of user guides, quick reference information or phone prompt cards, these are available from the online Help Centre <https://training.x-on.co.uk/instruction-guides.html>