



Extension - Emergency

A Yealink T21P telephone configured specifically for use as an Emergency Extension or as a cancellation phone in conjunction with the Emergency Bypass call flow.

Configured for inbound calls only ensuring the line is not used by staff to dial out and keeping the line clear for emergency contact or for patients wishing to cancel an existing appointment



Should a staff member attempt to dial out from the Emergency Extension they will not be able to (except for 999 and 111).

Once a call is received it can be transferred to any other extension in your surgery if needed, freeing up the Emergency Line as quickly as possible.

High Definition Audio

Where available on both phones in the call, the phone uses the latest in Hi Fi phone audio, for maximum call quality and intelligibility.



Feature	Description
Telephone	Yealink T21P
Mode	Fixed line - constantly logged in with no ability to log the telephone out
Dial Out	Dial out restricted to 999 and 111,
Transfer	Transfer available to all surgery extensions
Record on/off	Suspend or resume call recording
HD Audio	Where functionality present on both handsets