



## Extension - Standard

Including a Yealink T21P, the Standard Extension is perfect for those staff members who are not handling the main appointment calls.

Whether stationed in GP consultation rooms, the admin department or secretary team, the Standard Extension offers ease of use combined with the flexibility to suit a number of roles within your surgery.



## Choose Your Features

We understand that different roles within your surgery will often have distinct requirements from a telephone. The Standard Extension has 6 configurable keys allowing each handset to be finely tuned to the user's needs.

Whether the requirement is to broadcast to a PA system in Reception, to speed dial a commonly called telephone number or to set yourself into Do Not Disturb (DND) mode, having the ability to self configure each handset to benefit the working environment increases efficiency and usability.

Below are the configurable button options you are able to set.

Feature	Description
Busy Lamp(s)	Shows busy status of other extensions, users or distribution groups and allows single key dial or transfer
Login	Shows call queue information and allows single key log in to reception group or hot desk login from a list of staff names
Pickup	Allows pickup of a call ringing on another extension in the group
Speed dial(s)	Single key dialling of one or more frequently used numbers
DND	Put phone into Do Not Disturb (do not ring) to allow the completion of tasks or to make outbound calls without being targeted by inbound calls.
Page	Broadcast to other phones or via Tannoy system in reception (if available)
Record on/off	Suspend or resume call recording if configured for this user.
Directory	Allow access to the central directory via the telephone.

## High Definition Audio

Where available on both phones in the call, the phone uses the latest in Hi Fi phone audio, for maximum call quality and intelligibility.



## Standard Extension Full Specification

Phone	Yealink T21P
<b>Fixed Keys</b>	Last Number Redial Hold & Transfer On Hook Dial (Speakerphone) Volume Control Headset Activate Message Retrieval 3 Way Conference
<b>Soft Keys</b>	4 context sensitive keys showing relevant functionality when idle, on a call or on hold.
<b>Function Keys</b>	2 programmable function keys for handset optimisation.
<b>Display Options</b>	Phone name, logged in user name, date and time, queued call information
<b>Login Options</b>	Can either be a fixed line extension which can never be logged out, a dedicated phone with single key login or a Hot desk phone with multi user login
<b>Web Control</b>	Logged in user has access to the Surgery Connect Console or Configuration Console according to their role. Allows access to call recordings, history and preferences.
<b>General Features</b>	Distinctive ringing for internal, external or group calls. Desk or wall mounted.